

CWW 2.0 Impact on Existing CWW pages

Client Registration:

1. **Potential Matches:**

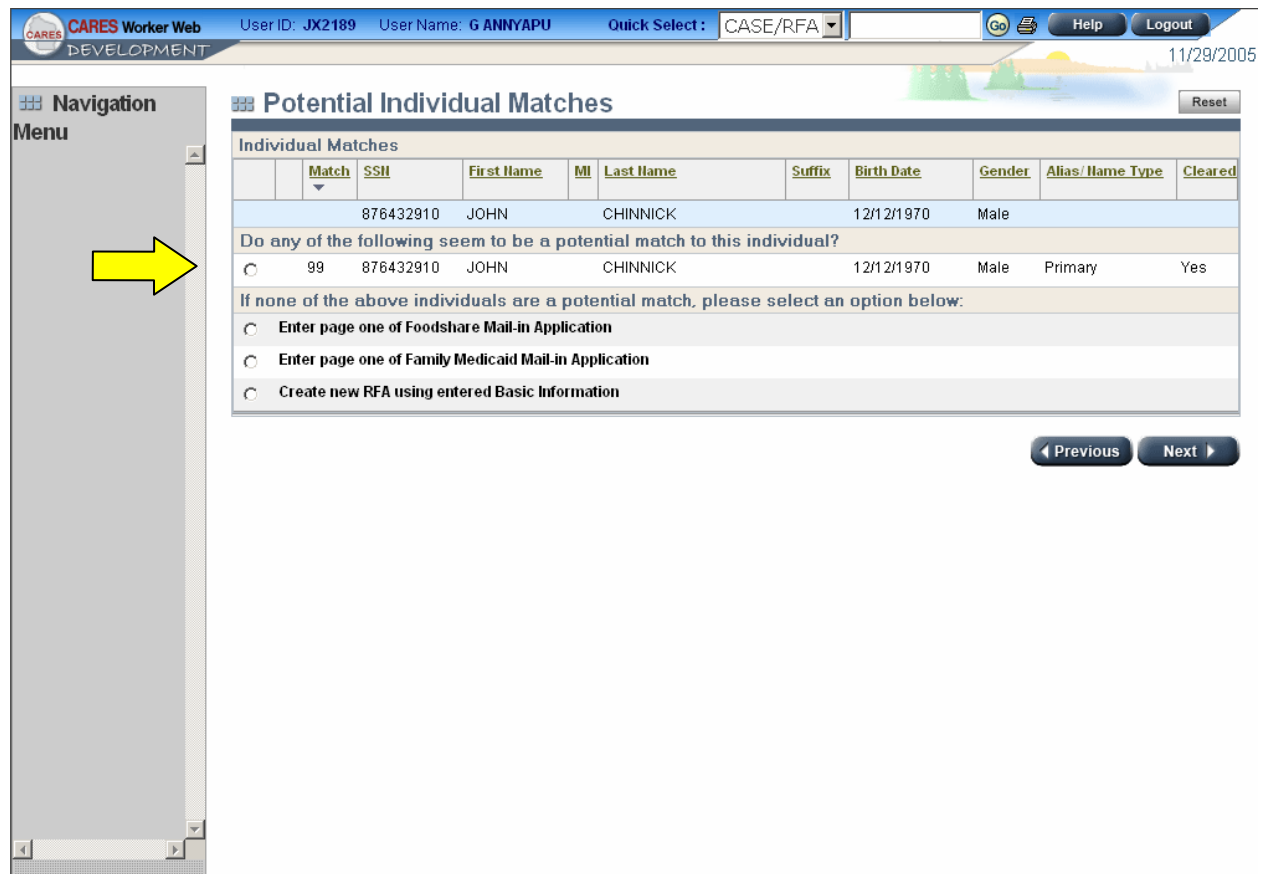
This page will always be displayed after the Basic Information page even if there are no matches. The following options will be available:

Enter page one for Family Medicaid Mail-in Application

Enter page one for FoodShare Mail-in Application

Create new RFA using entered Basic Information

Matches found:



The screenshot displays the 'Cares Worker Web' interface. The top navigation bar includes the 'Cares Worker Web' logo, 'DEVELOPMENT' text, 'User ID: JX2189', 'User Name: G ANNYAPU', 'Quick Select: CASE/RFA', and buttons for 'Go', 'Help', and 'Logout'. The date '11/29/2005' is shown in the top right corner. On the left, a 'Navigation Menu' is visible with a yellow arrow pointing to it. The main content area is titled 'Potential Individual Matches' and contains a table of matches. Below the table, there is a question 'Do any of the following seem to be a potential match to this individual?' with a radio button and a row of data. Further down, there is a section titled 'If none of the above individuals are a potential match, please select an option below:' with three radio button options. At the bottom right, there are 'Previous' and 'Next' buttons.

Match	SSN	First Name	MI	Last Name	Suffix	Birth Date	Gender	Alias/ Name Type	Cleared
	876432910	JOHN		CHINNICK		12/12/1970	Male		
Do any of the following seem to be a potential match to this individual?									
<input type="radio"/>	99	876432910	JOHN	CHINNICK		12/12/1970	Male	Primary	Yes

If none of the above individuals are a potential match, please select an option below:

- ☐ Enter page one of Foodshare Mail-in Application
- ☐ Enter page one of Family Medicaid Mail-in Application
- ☐ Create new RFA using entered Basic Information

Previous Next

No Match found:

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA Go Help Logout 11/29/2005

DEVELOPMENT

Navigation Menu

Potential Individual Matches

Match	SSN	First Name	MI	Last Name	Suffix	Birth Date	Gender	Alias/ Name Type	Cleared
	876432910	JOHN		CHINNICK		12/12/1970	Male		

No data found

There are no matches for this individual in CARES. Please select an option below:

- ☐ Enter page one of Foodshare Mail-in Application
- ☐ Enter page one of Family Medicaid Mail-in Application
- ☐ Create new RFA using entered Basic Information

Previous Next

2. **RFA Summary:**

On initial load of the page, if all the CR pages are complete and the contact method of the RFA is not 'A', the following options will be available and enabled:

Begin Intake Interview

Enter information for FoodShare application (With or without the Family Medicaid addendum)

Enter information for Family Medicaid application

The Office number and Worker ID fields can be updated on this page. All the County/Office/Worker validations will be done.

A separate section will display all the ACCESS applications attached to the RFA. Two new fields to indicate if a Mail-in application is attached to the RFA and the status of the Mail-in application will be displayed on the page.

Search:

1. Search Criteria:

A new checkbox will be added to the page to search for individuals in ACCESS applications that have not been processed into RFAs. Also, a new field for the ACCESS Application number will be added to the page. If this is given, the ACCESS Application Summary page will be displayed for the corresponding Application number.

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA 01/23/2006

Navigation Menu

- CARES Home
- Search
- Inbox
- Client Registration (0)
- Application Entry (0)
- Worker Tools
- CARES Mainframe
- Access
- System Downtime
- Admin

Search Criteria

Demographic Information

First Name: ☒ Starts With ☐ Exact ☐ Sounds Like ☐ Also search against alias names

Last Name: ☒ Starts With ☐ Exact ☐ Sounds Like ☒ Including ACCESS applications

Gender: Birth Date:

Identification Numbers

PIN:

MAID:

SSN:

Case / RFA

Case / RFA:

Access AFB

ACCESS Application number:

2. Search Results:

If the individual displayed on the results belongs to an ACCESS application, the corresponding magnifying glass link will take the worker to the Individual Summary page for the individual on the ACCESS application.

The screenshot displays the CARES Worker Web interface. The top navigation bar includes the CARES logo, user information (User ID: JX2189, User Name: G ANNYAPU), a 'Quick Select' dropdown set to 'CASE/RFA', and buttons for 'Go', 'Help', and 'Logout'. The date '01/23/2006' is shown in the top right. A left-hand navigation menu lists various options like 'CARES Home', 'Search', 'Inbox', 'Client Registration', 'Application Entry', 'Worker Tools', 'CARES Mainframe', 'Access', 'System Downtime', and 'Admin'. The main content area is titled 'Search Results' and features a 'Reset' button. Below this, an 'Individual' section shows search criteria: First Name: SAN, Last Name: JOSE, Search Type: Start with, Alias: No, PIN, MAID, SSN, Gender, and Birth Date. The 'Search Results' table lists two individuals: SANTOS JOSEPH and SANDY JOSEPH, both with status 'ACCESS'. A yellow arrow points to a magnifying glass icon next to the 'ACCESS' status of the first row. At the bottom, there is a 'County' dropdown set to 'ALL' and a 'Go' button, along with a 'Previous' button.

First Name	MI	Last Name	Alias	SSN	PIH	Gender	BirthDate	County	Cleared	
SANTOS		JOSEPH	N	N	0000000000		XXXXXXXX	MILWAUKEE	ACCESS	
SANDY		JOSEPH	N	N	0000000000		XXXXXXXX	MILWAUKEE	ACCESS	

3. Individual Summary:

If the worker came to this page from the Search Results or Search criteria page for an individual on an ACCESS application, the corresponding application details will be displayed on the page. Selecting the checkbox and clicking Next will take the worker to the ACCESS Application Summary page.

If the worker comes to this page in any other scenario, the following options will be available:

Enter page one for Family Medicaid Mail-in Application

Enter page one for FoodShare Mail-in Application

Create new RFA

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA 01/23/2006

Navigation Menu

- CARES Worker Web
- CARES Home
- Search
- Inbox
- Client Registration (0)
- Application Entry (0)
- Worker Tools
- CARES Mainframe
 - Access
 - System Downtime
 - Admin

Individual Summary

Individual

Name:	SANTOS JOSEPH	PIN:	
Associated PIN(s):			
Alias(es):			
SSN:		Gender:	MALE
Birth Date:	12/12/1970	Language:	
Cleared:	ACCESS		

RFAs, Cases and ACCESS Applications

<input checked="" type="checkbox"/> ACCESS Application: 50000000(Primary Person)			
Date Received:	01/19/2006	Status:	Assigned
County / Tribe:	40 - MILWAUKEE COUNTY	Office:	5040
Worker:	JX2189	Source Application:	99999
Primary Person:	SANTOS JOSEPH	Potential EBD MA Case:	NO
Programs Requested:	FoodShare, Medicaid, Family Planning Waiver		
Household Address:	333 33 W WASHINGTON R 333 MADISON, WI 53703	Phone:	608-233-9988

Previous Next

4. Quick Select:

A new option for the ACCESS Application number will be added. If this is selected, the ACCESS Application Summary page will be displayed for the corresponding application.

Application Entry:

If the case was created for an ACCESS application RFA or Mail-in RFA, the following Application Entry pages are impacted:

Case Creation, Case Information and Demographic pages:

1. **Case Clearance:**

The Case Information Summary page also will be scheduled in the Intake driver.

2. **Merge RFA with Case:**

If the worker came to this page for an ACCESS application RFA or Mail-in RFA, when the worker clicks Next, a warning message will be displayed to indicate that the application also will be merged with this case.

3. **Case Information Summary:**

- Existing individuals of the case will be displayed at the top first.
- The individuals part of the ACCESS application or Mail-in application will be displayed in a separate section below.
- There will be a 'What would you like to do?' option for each of these individuals. The worker can select to add (OR) do not add for each of the individuals. For example, if there are 2 existing individuals on the case, the following options will be added to the dropdown:
 - i. Match with individual A
 - ii. Match with individual B

User ID: XCT752 User Name: V GNANAMANI Quick Select: CASE/RFA

Go

Help

Logout

Primary Person : MOM-ZUOYF ACCESS-KXPO 40F PP Case: 6000625367 Status: Pending Mode: Intake 02/08/2006

Cancel

Reset

Navigation Menu

CARES Worker Web

CARES Home

Search

Inbox Search

Client Registration (0)

Application Entry (17)

Case Summary

Case Information

Summary

Case Comments

Select Others

Household Members

Medicaid Request

MPA Request

BadgerCare Request

FPW Request

CTS Request

FoodShare Request

Priority Service

CC Request

W-2 Request

HH Relationships

Relevance Results

General Case Info

Individual Demographics

Benefits/School

Individual Non Financial

Long Term Care

Asset Information

Case Information Summary

The following events have occurred:

AE288

Please select an option for the individual(s) in the Application Information section.

Case Household Members and Relationships

A - MOM-ZUOYF ACCESS-KXPO 40F PP (PII: 6001675171 Birth Date: 01/15/1966)

Relationship to MOM-ZUOYF	Last Updated	Begin Month	Purchases & Prepares With	Filling Parental Role	Is Caring For	Has Legal Custody Of	Is Essential Person For	Is Tax Dependent Of
No data found.								

Application Information - Household Members

First Name	MI	Last Name	Suffix	SSN	Birth Date	Gender	What would you like to do?
MOM-ZUOYF		ACCESS-KXPO			01/15/1966	FEMALE	Cleared
DAD-JSQFM		ACCESS-KXPO			01/05/1956	MALE	
SON-FZCOB		ACCESS-KXPO			01/25/1996	MALE	

Program Requests

Category	MA	MPA	BC	FPW	CTS	FS	CC	W-2
Begin Month	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006
Program Filing Date	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006
Last Updated	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006
Household Request	Yes		Yes		No	No	No	No
MOM-ZUOYF ACCESS-KXPO 40F PP	Yes		Yes		No	No	N/A	N/A

Populate Blank Responses As Add

Individual

Begin Month

Updated on or before

ALL

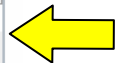
MM / YYYY

MM / DD / YYYY

Go

Previous

Next



4. **Medicaid, BadgerCare, FPW and FoodShare pages:**

For any new individuals, the individual requests will be defaulted to the application information. For existing individuals, discrepancy messages will be displayed. Also, if any Gatepost page is scheduled for these programs, the corresponding Summary page will be scheduled.

5. **Household Relationships:**

For any new individuals, the relationships will be defaulted to the application information. For existing individuals, discrepancy messages will be displayed.

6. **Individual Demographics and Benefits Received / School Enrollment pages:**

For any new individuals, the information will be defaulted from the application. For existing individuals, discrepancy messages will be displayed.

7. **Case Summary:**

The section that displays all the RFAs that were merged to the case will also display the contact method and status of the RFAs. Also, there will be a button to view a PDF of the ACCESS Application for an ACCESS RFA.

CARES Worker Web User ID: JX2189 User Name: G ANNYAPU Quick Select: CASE/RFA Go Help Logout
Primary Person: JOHN CHINNICK 36M PP Case: 9000569290 Status: Pending Mode: Intake 02/06/2006

Case Summary

Summary Information
Primary Person: JOHN CHINNICK 36M PP

Contact Information
Household Address: 433 W WASHINGTON AVE
CARES PROJECT SITE 4TH FLOOR
MADISON WI 53703
Phone: Alternate Address: Phone:

Office / Filing Information
Office: MILW CO DSS (5040)
Agency: 40 - MILWAUKEE COUNTY
File Location: IN - INTAKE
Assigned Worker: GOWRI KARRI (XCT615)
File Location Date: 09/12/2005

Case Information
Language: E - ENGLISH
Last Review Date: Next Review Date:
Case Closed Date: Case Web Status: WEB

Associated RFA Information

RFA Number	Agency	Contact Method	RFA Status	Contact Date	ACCESS App
9000569290	40	Phone	Processed	12-15-2005	
9230468057	40	Walk-in	Withdrawn	10-23-2005	
5903305729	40	ACCESS AFB	Denied	12-19-2005	View
7734973093	40	Processed	FoodShare Mail-in	08-24-2005	

What would you like to do?

Workflow Options	Case Maintenance
<input checked="" type="radio"/> Continue with Driver / Navigate Through Completed Pages	<input type="radio"/> Reactivate Case
<input type="radio"/> Add Person	<input type="radio"/> Transition Mainframe Case to Web Case
<input type="radio"/> Begin Review	<input type="radio"/> Initiate, Resume, or Terminate Simulation
<input type="radio"/> Record New Group Level Program Request	<input type="radio"/> Change Primary Person
<input type="radio"/> Process Group Level Program Request	<input type="radio"/> Make Case Confidential
<input type="radio"/> View / Record Six Month Report Actions	<input type="radio"/> Transfer Case
	<input type="radio"/> Begin Intake Interview for Asset Assessment Case

Enter Begin Month for New Data: MM / YYYY

Next

Non Financial and Financial pages:

1. Summary pages:

- Existing Case information for each of the sections will be displayed first.
- The information submitted part of the application will be displayed next in each section.
- There will be a 'What would you like to do?' option for each of the application information records. The worker can select to add (OR) do not add for each of the individuals. For example, if there are 2 existing employment sequences for an individual on the case, the following options will be added to the dropdown:
 - Match with A
 - Match with B
- If any application information was marked to be added to the case, the corresponding gatepost response will be flipped to Yes.

CARES Worker Web

User ID: XC1752

User Name: V GNANAMANI

Quick Select: CASE/RFA

Help

Logout

Primary Person: MOM-ZUOYF ACCESS-IXPO 40F PP

Case: 6000625367

Status: Pending

Mode: Intake

02/08/2006

Navigation Menu

CARES Worker Web

CARES Home

Search

Index Search

Client Registration (0)

Application Entry (12)

Case Summary

Case Information

Individual Demographics

Benefits/School

Individual Non Financial

Summary

Gateways

Pregnancy

Disability

MAPP

Prior SSI

Newborn

Drug Felon

FS IPV Sanction

Room and Board Paid

Absent Parent

Long Term Care

Asset Information

Employment / Unemployment Queries

Employment

Unearned Income

Expenses

Medical

Individual Non Financial Summary

Cancel

Reset

The following events have occurred:

AE279: Please review the application information for each section.

Pregnancy

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Fetus Num	Due Date	Pregnancy End Date
No data found.								

Application Information

Individual	What would you like to do?	Fetus Num	Pregnancy End Date
MOM-ZUOYF ACCESS-IXPO 40F PP		1	09/30/2006

Disability

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Blind	Disabled	Mapp Disabled	Presumptive Disability
No data found.									

Application Information

Individual	What would you like to do?
MOM-ZUOYF ACCESS-IXPO 40F PP	

Medicaid Purchase Plan

Case Information

Individual	Begin Month	Last Updated	Delete Reason	Request MAPP	Working	HEC Program	Exempt from work
No data found.							

Prior SSI

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	SSA Cola Increase	Disabled Adult Children Benefits	Widow- Widowers I	Widow- Widowers II
No data found.									

Application Information

Individual	What would you like to do?
MOM-ZUOYF ACCESS-IXPO 40F PP	

New Born

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Mother eligible for Non-CARES MA	Continuously living with natural mother
No data found.							

Application Information

Individual	What would you like to do?	Continuously living with natural mother
MOM-ZUOYF ACCESS-IXPO 40F PP		

Drug Felon

Case Information

Row	Individual	Begin Month	Last Updated	Delete Reason	Sanction Type	Conviction Date
No data found.						

Application Information

Individual	What would you like to do?	Convicted Date
MOM-ZUOYF ACCESS-IXPO 40F PP		

Room and Board Paid

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Seq	Room/Board paid to	Boarder	Roomer
No data found.									

Application Information

Row	Individual	What would you like to do?
MOM-ZUOYF ACCESS-IXPO 40F PP		

Absent Parent

Case Information

Row	First Name	Last Name	Delete Reason	Gender	Absence Reason	Absence Date	Referred to IVD
No data found.							

Application Information

Individual	What would you like to do?	First Name	Last Name	Gender	Absence Reason	Absence Date
MOM-ZUOYF ACCESS-IXPO 40F PP						

Food Stamps IPV Sanction

Case Information

Individual	Last Updated	Delete Reason	IPV Number	Type of Offense	Referral Number	Category
No data found.						

Populate Blank Responses As Add

Individual

Begin Month

Updated on or before

ALL

MM / YYYY

MM / DD / YYYY

Go

Previous

Next

2. Detail pages:

- If there were any case details on the page, those would be displayed first.
- For any application information records that were matched with existing records, discrepancy messages will be displayed. An informational message will be displayed to indicate the existing case information has been loaded.
- If any application information was marked to be added to the case, the page will be loaded with the corresponding application data. An informational message will be displayed to indicate the application information has been loaded.

CARES Worker Web User ID: XCT752 User Name: V GNANAMANI Quick Select: CASE/RFA Go Help Logout

Primary Person: MOM-ZUOYF ACCESS-KXPO 40F PP Case: 6000625367 Status: Pending Mode: Intake 02/08/2006

Navigation Menu

- CARES Worker Web
- CARES Home
- Search
- Inbox Search
- Client Registration (0)
- Application Entry (15)
 - Case Summary
 - Case Information
 - Individual Demographics
 - Summary
 - Permanent Demo
 - Current Demo
 - Alien / Refugee
 - Benefits/School
 - Individual Non Financial
 - Long Term Care
 - Asset Information
 - Employment / Unemployment Queries
 - Employment
 - Unearned Income
 - Expenses
 - Medical
 - W-2/Child-Care
 - Eligibility Access
 - Query
 - Worker Tools
- CARES Mainframe Access

Current Demographics Cancel Reset

The following events have occurred:

AE280: The application information is displayed on this page.

Individual Demographic Information

Effective Period

* Begin Month: 01 / 2006 Last Updated:

Individual Details

* Individual: SON-FZCOB ACCESS-KXPO 10M SON

* Identification Verification: []

* SSN Cooperation: Yes

* Marital Status: SI - SINGLE-NEVER MARRIED * Verification: []

* Offender Working Without Pay: [] Verification: []

* Intent To Reside In WI: []

* Resides In WI: Yes

* Migrant Farm Worker: [] * Verification: []

* Special Needs Child: [] * Verification: []

Enter New Begin Month MM / YYYY Go

Living Arrangement Information

Effective Period

* Begin Month: 01 / 2006 Last Updated:

Living Arrangements

* Living Arrangement Type: 01 - INDEPENDENT (HOME/APT) * Verification: []

* Living Arrangement Date: MM / DD / YYYY

* Minor Parent Living Arrangement: []

Enter New Begin Month: MM / YYYY Go

Individual MOM-ZUOYF ACCESS- Updated on or before MM / DD / YYYY Go

Cancel Previous Next

The above changes affect the following pages in the AE driver:

- Individual Non-financial Summary
- Individual Non-financial Gatepost
- Pregnancy
- Disability
- Prior SSI
- Newborn
- Drug Felon
- Room and Board Paid
- Absent Parent
- Employment Summary
- Employment Gatepost
- Employment
- Loss of Employment
- Self Employment
- Room and Board Earnings
- Unearned Income Summary
- Unearned Income Gatepost
- Unearned Income
- Expenses Summary
- Expenses Gatepost
- Dependent Care
- Support
- Medical Expenses
- Shelter Costs
- Utility Costs
- Medical Summary
- Medical Gatepost
- Medical Coverage
- Medicare

Common:

1. **Eligibility Access:**
This page will display a new warning message and display a list of all the Summary pages which have information marked as 'Do not add'. If Enter is hit again, eligibility can be run on the case.
2. **CWW Home page:**
The following additional information will be displayed on this page and selecting the appropriate magnifying glass icons will take the worker to the appropriate pages.

CARES Worker Web
 DEVELOPMENT

User ID: XCTE76 User Name: P GOVINDARAJ Quick Select: CASE/RFA

Go Help Logout

11/03/2005

Navigation Menu

CARES Worker Web Home

Recent Cases/RFAs

Type	Case/RFA #	Primary Person	Accessed
Case	0100175180	EVA SCAIFE 33F PP	11/03/2005
Case	0000227200	MICHAEL JOHNSON 47M PP	11/02/2005

My Inbox Items

	Counts
Priority Service	3
Received before 12/10/2005	4
Received on or after 12/10/2005	0
Total	7

My Tasks

Type	Counts
SMRFS	6
Employer Verifications	8

Broadcast Messages

1 of 3 Pages

Issue Date	Message Description
04/12/2005	NEW VER OF RT TCRD/99 EFF 04/12/05.
04/12/2005	NEW VER OF RT TCSA/99 EFF 04/12/05.
04/12/2005	SSN VERIFICATION PROCESSED-EXCHANGE TYPE:SSWS
04/11/2005	*****JOB ANCOUCMENT***** * Health Care Financing Supervisor - FoodShare Quality Assurance Program Supervisor - Madison. Department of Health and Family Services (DHFS);Division of Health Care Financing (DHCF); Bureau of Eligibility (BEM) Management (BEM) Madison. This position directs and provides leadership to the FoodShare (FS) Quality Assurance (QA) Program to ensure the accurate completion of QA reviews consistent with state and federal requirements, supervises QA Staff assigned to field offices throughout the state, produces and validates FoodShare QA statistical data and reports in a timely manner; serves as BEM's primary liaison
04/11/2005	communication person, negotiator and expert in QA matters. * The starting salary is between \$41,136 to 63,865 per year depending on qualifications, plus excellent benefits. A twelve-month probationary period is required. The pay schedule/range is 81-03. This is a This is a non-represented position. Applications are due by 04/25/05. * A detailed explanation of job duties, skills, and how to apply are listed in the State Current Opportunities Bulletin under job announcement 05-00496: Contact Gregg Dalton, Human Resource specialist at 608-266-9822 with questions.

